

Is invoice issued monthly in arrears?

Due upon receipt? Net 15-30 days?

Have you included remedies for late

payment (attorneys' fees, interest,

Have you limited the objection

Who is responsible for taxes?

suspension of work)?

period?

Customer Contract Scorecard

Total Score: /100

Modification and waiver?

Successors; Assignment?

Governing law; submission to

Counterparts, electronic signature?

Force majeure?

Notice procedure?

Survival?

jurisdiction?

Call 770-285-7785 to improve your score!

Scoring					Customer Obligations			Intellectual Property & Confidential Information			
Se	rviceable = 2; Wanting/Needs Revisions =	1; Abseı	nt = 0		Does Customer need to provide				Does provider incorporate its own		
					access to premises, facilities, special				pre-existing proprietary content		
	Preamble				equipment, etc.?				into final deliverables?		L
	Description	Yes	No]	Will Customer need to respond to				Can service provider use the		
	Properly identified all parties?				requests for information?				deliverables for similar clients?		
	Effective date?				Could changes occur that impact				Who owns the final deliverables?		
					delivery of services?				Does only final work product belong		
Services				1	Does long-term success of services				to client or all drafts and iterations?		
	Specifically described services or			1	depend on customer following				In event of non-payment, does		
	reference to SOW/proposal?				provider's instructions?				ownership of deliverables revert		
	Can Service Provider engage			1	If performance delayed because of				back to provider?		
	subcontractors/1099s to perform				customer act or omission, will				Will any confidential info be		Ī
	some or all the work?				service provider be in breach?				disclosed and if so, by whom?		
	Some of all the work:			1					Must confidential info be explicitly		Ī
Compensation				Change Orders				marked as confidential?			
	Time & Materials-daily/hourly rate?				Can customer issue change directive				Time limit on non-disclosure?		
	Is there an obligation to keep			1	(eg, make change without consent)?				•		
	accurate time records and if so,				Can provider issue change directive				Limitation of Liability and Indem	nity	
	does customer have right to audit				for non-material changes?				Can service provider supply same or		
	records?				Or, do changes to scope require				similar services to direct comp?		
	Does customer want a cap on the			1	consent of both parties?				Must provider exercise best efforts		Ī
	fees (e.g., amount invoiced will not				Who bears risk of changes made if				or merely reasonable efforts?		
	exceed \$X without client approval)				written consent not obtained?				Are consequential and indirect		T
	Fixed price? Payment milestones?			<u> </u>	•	•			damages excluded? Is there a cap		
	Is fixed price inclusive of materials				Statement of Work ("SOW")				on amount of potential damages?		
	or expenses?				Performance and initiation dates?				Are there indemnity obligations? Is		
	Combination of time and fixed			1	Does SOW incorporate by reference		П		it limited to an upper amount?		
	price?				the master terms?		_				
	Will expenses be advanced to 3 rd			+	Does it include a project summary,				Miscellaneous		
	parties?				work schedule, deliverables?	_			Insurance covered?		Г
	Do you plan to charge for travel				Project-specific acceptance criteria?				Publicity?		T
	time and fuel?				<u> </u>	I	1		Relationship of parties?		

Termination

Does contract terminate on specific

date or completion of milestone?

Can either party terminate for

Can either party terminate for

cause? Is "for cause" defined?

Is there a written notice period?

inconvenience?